

FIELD SERVICE TECHNICIAN

We're looking for a solution-focused Field Service technician with a strong background in hydraulics and mechanical engineering to provide top-quality product support and training to our customers. Based in Tauranga, you'll be responsible for the installation of all Doherty attachments when required, diagnosing and troubleshooting product problems, identifying solutions, and working with the customer to resolve reported issues. As well as attending sites for all product-related issues and allocating resources to resolve these, you'll regularly liaise with internal and external key contacts to ensure we continually provide top-quality product support.

Key Requirements:

- Good knowledge of modern excavator systems and in particular excavator hydraulics
- Excellent understanding of hydraulics and ability to read and develop schematics
- An Engineering/Trade Qualification and/or CAD experience would be advantageous
- Ability to read working drawings
- Full Drivers Licence
- Knowledge and experience working on civil sites
- Ability to work autonomously
- Willingness and ability to travel nationally
- Excellent computer skills in particular Excel and Word
- Great verbal communication skills with the ability to relate well with others

Why Should You Apply?

- Be part of a fast-thinking team that constantly pushes the industry boundaries
- This is a position which has a real influence on the company's product development
- Rapid developing international Group focused on quality
- Excellent growth and advancement opportunities
- Solid remuneration package on offer

Our entire team live by our four core values - Deliver what we promise, Exceed expectations, Attitude (be part of the solution), and Love what we do. If you believe in these values, then you'll fit right in.

About us:

As part of the global **Kinshofer Group**, Doherty Couplers & Attachments design, manufacture and distribute world-leading earthmoving attachments for the construction, demolition, quarrying and mining industries. With a fully owned Australian Subsidiary and licencing agreements in the USA and UK, we're a fast-growing company offering a great working environment with opportunities to advance and learn alongside an innovative team. We're a great bunch of people, that absolutely love what we do!

Interested?

Please email your cover letter and resume to janine@dohertydirect.net. www.dohertydirect.net

Applicants for this position must have New Zealand residency or a valid New Zealand work visa. Note: if we find our superstar, we may close this job advert earlier.